

## VENNER PNEUX™ SYSTEM

### SERVICE REQUEST FORM

- Venner™ Tracheal Seal Monitor                       Venner™ Tracheal Seal Monitor Extension tube  
 Venner™ PneuX P.Y.™ Endotracheal Tube                       Venner™ PneuX P.Y.™ Tracheostomy Tube

Serial / Lot No(s): \_\_\_\_\_ **CCR No.:** For Venner to assign the number \_\_\_\_\_

Quantity(pcs): \_\_\_\_\_

Date of Report: \_\_\_\_\_

Reporter: \_\_\_\_\_ (Distributor)/  
 \_\_\_\_\_ (Hospital)

Contact Name: \_\_\_\_\_

Contact Details \_\_\_\_\_

Date of Discovery: \_\_\_\_\_

**Discovery conditions:**

- Pre-use check     Insertion /set up     In patient / use     After removal     Other

**Fault Details:**

- Has the complaint sample been decontaminated?**                       Yes /  No  
**Decontamination certificate supplied:**                       Yes /  No

If you have indicated 'No' for the above questions, please indicate reason:

**Note:**

In the first instance please contact customer service to arrange complaint sample with filled fault report for return (email: [quality@venner.com](mailto:quality@venner.com) , Tel:+65 6511 2351 - 53)

**Please identify the Serial no. of Venner™ Tracheal Seal Monitor being complaint/returned.**

Once the approved for return all complaint samples should be sent directly to **QA department at Chelle Medical Ltd**, PO Box 221 Le Rocher, Mahé Seychelles Tel: +248 438 0900 ext 913.

**Please identify the lot no. of Venner™ PneuX P.Y.™ Endotracheal Tube or Venner™ PneuX P.Y.™ Tracheostomy Tube or Venner™ Tracheal Seal Monitor extension tube being complaint/returned.**

Once the approved for return all complaint samples should be sent directly to **QA department at Venner Medical (Singapore) Pte. Ltd.**, 35 Joo Koon Circle, Singapore 629110.Tel: +65 6511 2353.